



Job Title: Residence Director
(Head Resident II)

Reports To: Assistant Director

Department: Apartment & Residence Life

Job Summary: Live-in position; Responsible for the administration and operation of a residential community through staff and student development, resident outreach and education, community building, attention to facilities, and administrative organization.

ESSENTIAL DUTIES AND RESPONSIBILITIES:

PERCENT OF TIME:

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| 1. Provides direct supervision to Resident Assistants, Office Assistants, and Graduate Assistant Residence Director (contingent on assigned community). Recruit, select, train, and evaluate student staff members. | 30% |
| 2. Completes administrative paperwork and reports for their residential communities that includes facility management, community office operations, community budget oversight, spending processes and purchases, occupancy paperwork, and check-in and check-out process. | 15% |
| 3. Serves on Division of Student Affairs and University-wide committees. Regularly collaborate with areas within the Division of Student Affairs and volunteers to help with campus traditions and initiatives. Serve on departmental committees such as Training, Recruitment, and Community Development and Learning. Participate in university-wide events such as Homecoming Week, Parent and Family Weekend, and Preview Day. | 10% |
| 4. Advises, mediates, and counsels students and staff in various situations and work with a diverse population including graduate, undergraduate, families, and international students and staff. Refer students of concern to the Behavioral Intervention Team. | 10% |
| 5. Oversees the cultivation of a positive learning environment and an engaging community. Supervise student staff and advise community council to develop the community that supports the mission and values of the department, division, and institution. | 10% |
| 6. Serves as student conduct officer for violations within the residential communities and handle administrative tasks that include processing incident reports, assigning and tracking sanctions, and maintaining accurate student conduct records. | 5% |



7. Participates in an on-call duty rotation (24 hours, 7 days a week) to aide in emergency and crisis incidents.	5%
8. Assists with the daily management of summer camps and conferences that includes supervision of summer conference staff, processing billing paperwork, working closely with the housekeeping staff to prepare residential community.	5%
9. Performs other duties and special projects as assigned.	5%
	<hr/> 100%

MINIMUM QUALIFICATIONS:

Master's degree in Higher Education, Student Personnel, Counseling, or related field.

PREFERRED QUALIFICATIONS:

Previous experience as a Residence Director, Graduate Hall Director or working in other capacities of student services. Supervisory experience. Excellent communication skills (written and verbal).

Knowledge, skills, and abilities:

Ability to work independently or part of a team. Ability to work with interruptions and meet multiple task deadlines. Ability to make sound decisions and delegate tasks; Ability to respond in a crisis or emergency situation; ability to recognize, analyze, and solve a variety of problems; ability to effectively communicate with students, staff, faculty, and parents.

WORKING CONDITIONS:

Required to live-in an assigned residence hall or apartment community. Required to participate in a university provided meal plan. Participates in a 24-hour emergency on-call rotation. Some nights, weekends, and holidays may be required.

- Exposure to standard office conditions.
- Use of cleaning chemicals.
- Repetitive use of a keyboard at a workstation.
- Use of manual dexterity.
- Climbing of stairs (some halls and apartments do not have elevators)
- Lifting and moving objects (boxes, mail, etc. up to 30 lbs.)

OTHER REQUIREMENTS:

Criminal Background Check