# PSYC 3301: Psychology of Human Relations

Fall 2021

## Instructor Information

### Instructor

Susan Eddlemon, M.A.

### Office Number

LS 505 (located in the Life Sciences Building)

### Email Address

susan.eddlemon@uta.edu

### Faculty Profile

To be added at a later date.

**Office Hours**

Mon 1:00-2:00 p.m., Tues 1:00-2:00 p.m., and Wed 3:00-4:00 p.m.

## Course Information

### Section Information

**PSYC 3301-001**

### Time and Place of Class Meetings

Life Sciences Building, Room LS 124, M/W/F 2:00-2:50 p.m. Classes will be held on campus.

### Description of Course Content

Workplace applications of topics including person perception, social influence, group processes and dynamics, interpersonal relations, teamwork, leadership, workplace discrimination, diversity, stress, and burnout.

### Student Learning Outcomes

1. Describe a variety of psychological, social, and cultural influences on human behavior.

2. Analyze one’s own intrapersonal and interpersonal experiences through the lense of research- based principles of psychology.

3. Use knowledge of diverse cultural norms to communicate effectively in a variety of social and cultural interactions.

4. Use effective communication, listening, and conflict resolution skills that represent intercultural competence in human relations.

### Required Textbooks and Other Course Materials

*Effective Human Relations, A Guide to People at Work* by Catherine E. Seta, Paul B. Paulus, and Robert A. Baron, 2000, 4th Edition.

Optional for Extra-Credit: *Who Moved My Cheese? An Amazing Way to Deal with Change in Your Work and in Your Life* by Spencer Johnson, M.D.

### Descriptions of major assignments and examinations

**Critical Thinking Challenges** – you will be required to complete 15 Critical Thinking Challenges (one per chapter) at 10 points each = total of 150 points. See the Course Schedule for due dates.

**Module Exams** – you will be required to complete five module exams at 100 points each = total of 500 points. See the Course Schedule for due dates.

**Final Exam** – you will be required to complete a Final Exam (50 questions over Chapters 1-15) = 100 points. See the Course Schedule for due date.

**Extra-Credit** – a student may earn up to 50 points for reading “Who Moved My Cheese?” by Spencer Johnson, M.D. and answering questions that are listed in the “EXTRA CREDIT” button located in Canvas. See the Course Schedule for due date.

**Technology Requirements**

In order to be successful in this course, you will be required to access Canvas for assignments and exams. Students can access a tutorial regarding Canvas by clicking on the “Get Started” box in the Canvas Homepage.

## Grading Information

### Grading

| **Assignments** | **Points** | **Totals** |
| --- | --- | --- |
| Critical Thinking Challenges (3 per Module) | 15 @ 10 points each | 150 points |
| Module Exams | 5 @ 100 points each | 500 points |
| Final Exam | 1 @ 100 points each | 100 points |
| Who Moved My Cheese? (Extra-Credit) | 1 @ 50 points | 50 points |

**TOTAL: 750 points**

### Final Grade

| **Points** | **Letter Grade** |
| --- | --- |
| 675-750 | A |
| 600-674 | B |
| 525-599 | C |
| 450-524 | D |
| <450 | F |

### Students are expected to keep track of their performance throughout the semester, which Canvas facilitates, and seek guidance from available sources (including the instructor) if their performance drops below satisfactory levels; see “Student Support Services” below.

### Make-up Exams/Assignments

There are no make-up exams or late assignments accepted. I understand that things happen that might cause a student to miss an exam or miss an assignment: illness, work obligations, emergency travel.  However, in order to be fair to all students, there are NO MAKE UP EXAMS AND NO LATE ASSIGNMENTS ACCEPTED.  If you miss an exam or miss an assignment, you may complete the extra-credit opportunity that can be found under the “Assignments” button in our course in Canvas.

**Expectations for Out-of-Class Study**

Beyond the time required to attend each class meeting, students enrolled in this course should expect to spend at least an additional 6-9 hours per week of their own time in course-related activities, including reading required material, completing assignments, quizzes, etc.

**Grade Grievances**

In attempting to resolve any student grievances regarding grades, it is the student’s obligation first to make a serious effort to resolve the matter with the individual with whom the grievance originated. Individual course instructors retain primary responsibility for assigning grades. The instructor’s judgment is final unless compelling evidence shows preferential treatment or procedural irregularities. If students wish to appeal, their request must be submitted in writing—on an appeal form available in departmental or program offices—to the department chair or program director. The student has one calendar year from the date the grade is assigned to initiate the grievance. The normal academic channels are department chair or program director and then academic dean. However, before considering a grievance, the department chair or program director will refer the issue to a departmental or program committee of faculty. If the student does not find the committee’s decision acceptable, the student may appeal to the academic dean. The decision of the dean is final. Information specific to the procedures to be followed in each academic unit is available in the office of the academic dean.

The dean of the college or school in which a student is enrolled, or the Executive Director of University College if the student has not declared a major, has jurisdiction over the student’s program of study, degree requirements and all other academic matters including grievances. However, students taking a course in a college or school other than the one in which they are primarily registered are subject to the dean of the college or school in which the course is offered concerning the course and academic grievances regarding the course.

Information regarding grievances for matters other than grades is available in the [Student Rights](https://catalog.uta.edu/academicregulations/security/) section of the catalog.

For student complaints, see [Student Complaints](http://www.uta.edu/deanofstudents/complaints/index.php).

## Course Schedule

**Wed, 8/25** **First Day of Class, Syllabus, and Getting to Know You Exercise**

**Fri, 8/27** Chapter One – Understanding Human Relations (Module One)

**Mon, 8/30** Chapter One - Understanding Human Relations (Module One)

**Wed, 9/1** Chapter Two – Coping with the Future (Module One)

**Fri, 9/3** Chapter Two - Coping with the Future (Module One)

**Mon, 9/6** ***LABOR DAY – NO CLASS***

**Wed, 9/8** Chapter Three – Perception (Module One)

**Fri, 9/10** Chapter Three - Perception (Module One)

**Mon, 9/13** Chapter Three - Perception (Module One)

***Critical Thinking Challenges and Module One Exam Due By 11:59 p.m.***

**Wed, 9/15** Chapter Four - Self and Personality (Module Two)

**Fri, 9/17** Chapter Four - Self and Personality (Module Two)

**Mon, 9/20** Chapter Four - Self and Personality (Module Two)

**Wed, 9/22** Chapter Five - Motivation (Module Two)

**Fri, 9/24** Chapter Five - Motivation (Module Two)

**Mon, 9/27** Chapter Five - Motivation (Module Two)

**Wed, 9/29** Chapter Six - Communication (Module Two)

**Fri, 10/1** Chapter Six - Communication (Module Two)

**Mon, 10/4** Chapter Six - Communication (Module Two)

***Critical Thinking Challenges and Module Two Exam Due By 11:59 p.m.***

**Wed, 10/6** Chapter Seven - Persuasion and Power (Module Three)

**Fri, 10/8** Chapter Seven - Persuasion and Power (Module Three)

**Mon, 10/11** Chapter Seven - Persuasion and Power (Module Three)

**Wed, 10/13** Chapter Eight - Group Behavior and Influence (Module Three)

**Fri, 10/15** Chapter Eight - Group Behavior and Influence (Module Three)

**Mon, 10/18** Chapter Eight - Group Behavior and Influence (Module Three)

**Wed, 10/20** Chapter Nine - Teamwork and Conflict in Work Settings (Module Three)

**Fri, 10/22** Chapter Nine - Teamwork and Conflict in Work Settings (Module Three)

**Mon, 10/25** Chapter Nine - Teamwork and Conflict in Work Settings (Module Three)

***Critical Thinking Challenges and Module Three Exam Due By 11:59 p.m.***

**Wed, 10/27** Chapter Ten - Leadership (Module Four)

**Fri, 10/29** Chapter Ten - Leadership (Module Four)

**Mon, 11/1** Chapter Ten - Leadership (Module Four)

**Wed, 11/3** Chapter Eleven - Work-Related Attitudes (Module Four)

**Fri, 11/5** Chapter Eleven - Work-Related Attitudes (Module Four)

**Mon, 11/8** Chapter Twelve - Interpersonal Relations (Module Four)

**Wed, 11/10** Chapter Twelve - Interpersonal Relations (Module Four)

***Critical Thinking Challenges and Module Four Exam Due By 11:59 p.m.***

**Fri, 11/12** Chapter Thirteen - Prejudice and Discrimination (Module Five)

**Mon, 11/15** Chapter Thirteen - Prejudice and Discrimination (Module Five)

**Wed, 11/17** Chapter Fourteen - Stress and Burnout (Module Five)

**Fri, 11/19** Chapter Fourteen - Stress and Burnout (Module Five)

**Mon, 11/22** Chapter Fourteen - Stress and Burnout (Module Five)

**Wed, 11/24** **THANKSGIVING HOLIDAY – NO CLASS**

**Fri, 11/26** **THANKSGIVING HOLIDAY – NO CLASS**

**Mon, 11/29** Chapter Fifteen - Career Choice and Development (Module Five)

**Wed, 12/1** Chapter Fifteen - Career Choice and Development (Module Five)

**Fri, 12/3** Chapter Fifteen - Career Choice and Development (Module Five)

***Critical Thinking Challenges and Module Five Exam Due By 11:59 p.m.***

**Mon, 12/6** **FINALS WEEK – NO CLASS**

**Wed, 12/8** **FINALS WEEK – NO CLASS**

**Fri, 12/10** ***FINAL EXAM Due by 11:59 p.m.***

***Extra-Credit Due by 11:59 p.m.***

**NOTE:** *As the instructor for this course, I reserve the right to adjust this schedule in any way that serves the educational needs of the students enrolled in this course. –Susan C. Eddlemon*

## Institutional Information

UTA students are encouraged to review the below institutional policies and informational sections and reach out to the specific office with any questions. To view this institutional information, please visit the [Institutional Information](https://resources.uta.edu/provost/course-related-info/institutional-policies.php) page (https://resources.uta.edu/provost/course-related-info/institutional-policies.php) which includes the following policies among others:

* Drop Policy
* Disability Accommodations
* Title IX Policy
* Academic Integrity
* Student Feedback Survey
* Final Exam Schedule

## Additional Information

### Face Covering Policy

*While the use of face coverings on campus is no longer mandatory, all students and instructional staff are strongly encouraged to wear face coverings while they are on campus. This is particularly true inside buildings and within classrooms and labs where social distancing is not possible due to limited space. If a student needs accommodations to ensure social distancing in the classroom due to being at high risk they are encouraged to work directly with the Student Access and Resource Center to assist in these accommodations.* *If students need masks, they may obtain them at the Central Library, the E.H. Hereford University Center’s front desk or in their department.*

### Attendance

At The University of Texas at Arlington, taking attendance is not required but attendance is a critical indicator of student success. Each faculty member is free to develop his or her own methods of evaluating students’ academic performance, which includes establishing course-specific policies on attendance. As the instructor of this section, you are not penalized for missing class. However, while UT Arlington does not require instructors to take attendance in their courses, the U.S. Department of Education requires that the University have a mechanism in place to mark when Federal Student Aid recipients “begin attendance in a course.” UT Arlington instructors will report when students begin attendance in a course as part of the final grading process. Specifically, when assigning a student a grade of F, faculty report must note the last date a student attended their class based on evidence such as a test, participation in a class project or presentation, or an engagement online via Canvas. This date is reported to the Department of Education for federal financial aid recipients.

### Emergency Exit Procedures

Should we experience an emergency event that requires evacuation of the building, students should exit the room and move toward the nearest exit, which is directly across from our room. When exiting the building during an emergency, do not take an elevator but use the stairwells instead. Faculty members and instructional staff will assist students in selecting the safest route for evacuation and will make arrangements to assist individuals with disabilities. [Emergency/Fire Evacuation Procedures](http://www.uta.edu/police/Evacuation%20Procedures.pdf). Students should also be encouraged to subscribe to the MavAlert system that will send information in case of an emergency to their cell phones or email accounts. Anyone can subscribe at [Emergency Communication System](https://www.uta.edu/uta/emergency.php).

### Academic Success Center

The Academic Success Center (ASC) includes a variety of resources and services to help you maximize your learning and succeed as a student at the University of Texas at Arlington. ASC services include supplemental instruction, peer-led team learning, tutoring, mentoring and TRIO SSS. Academic Success Center services are provided at no additional cost to UTA students. For additional information visit: [Academic Success Center](https://www.uta.edu/student-success/course-assistance). To request disability accommodations for tutoring, please complete this [form](https://forms.office.com/Pages/ResponsePage.aspx?id=Q1vcXL7XqkyBc3KeOwpi2ccSjcIXpSJAqJFuDEhczLlUMVVHRVRIVlJJWDZJWlVYOUgxNjRPODdLVS4u).

**The** [**IDEAS Center**](https://www.uta.edu/ideas/) (https://www.uta.edu/ideas/) **(**2nd Floor of Central Library) offers **FREE** [tutoring](https://www.uta.edu/ideas/services/tutoring/index.php) and [mentoring](https://www.uta.edu/ideas/services/mentoring/index.php) to all students with a focus on transfer students, sophomores, veterans and others undergoing a transition to UT Arlington. Students can drop in or check the schedule of available peer tutors at www.uta.edu/IDEAS, or call (817) 272-6593.

### The English Writing Center (411LIBR)

The Writing Center offers **FREE** tutoring in 15-, 30-, 45-, and 60-minute face-to-face and online sessions to all UTA students on any phase of their UTA coursework. Register and make appointments online at the [Writing Center](https://uta.mywconline.com/) (https://uta.mywconline.com). Classroom visits, workshops, and specialized services for graduate students and faculty are also available. Please see [Writing Center: OWL](http://www.uta.edu/owl) for detailed information on all our programs and services.

The Library’s 2nd floor [Academic Plaza](http://library.uta.edu/academic-plaza) (http://library.uta.edu/academic-plaza) offers students a central hub of support services, including IDEAS Center, University Advising Services, Transfer UTA and various college/school advising hours. Services are available during the [library’s hours](https://library.uta.edu/hours) of operation.

### Librarian to Contact

Each academic unit has access to [Librarians by Academic Subject](http://www.uta.edu/library/help/subject-librarians.php) that can assist students with research projects, tutorials on plagiarism and citation references as well as support with databases and course reserves.

## Emergency Phone Numbers

In case of an on-campus emergency, call the UT Arlington Police Department at **817-272-3003** (non-campus phone), **2-3003** (campus phone). You may also dial 911. Non-emergency number 817-272-3381

## Library Information

### Research or General Library Help

Ask for Help

* [Academic Plaza Consultation Services](https://library.uta.edu/academic-plaza)(library.uta.edu/academic-plaza)
* [Ask Us](http://ask.uta.edu/)([ask.uta.edu/](http://ask.uta.edu/))
* [Research Coaches](https://library.uta.edu/subject-librarians) (http://libguides.uta.edu/researchcoach)

Resources

* [Library Tutorials](https://library.uta.edu/how-to) ([library.uta.edu/how-to](http://library.uta.edu/how-to))
* [Subject and Course Research Guides](https://libguides.uta.edu/) ([libguides.uta.edu](http://libguides.uta.edu/))
* [Librarians by Subject](https://library.uta.edu/subject-librarians) (library.uta.edu/subject-librarians)
* [A to Z List of Library Databases](https://libguides.uta.edu/az.php) (libguides.uta.edu/az.php)
* [Course Reserves](https://uta.summon.serialssolutions.com/#!/course_reserves)(https://uta.summon.serialssolutions.com/#!/course\_reserves)
* [Study Room Reservations](https://openroom.uta.edu/)(openroom.uta.edu/)