

Student and Academic Affairs

MSW Student Guidance Protocol

Do you have questions about the MSW program, registration/course information, your degree plan, field, graduation, or something other about the MSW program? Are you having issues navigating your class information or have instructor questions? Follow the steps below to get the answers you need quickly!



→ Step 1: Initial point of contact

1. Registration issues, degree plan, graduation information:

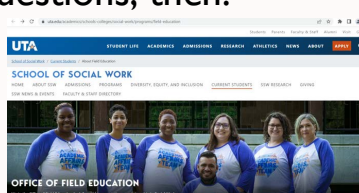
- [Academic Advisor](#)



2. Questions about field:

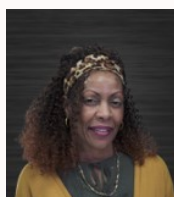
- Reach out to your field liaison first
 - Still have questions, then:

- [Field Advisor](#)



3. General questions about MSW program:

- Reach out to a [GSL](#) (Graduate Student Leader)
 - Still have questions or other program issues:
- Reach out to the Office of Graduate Programs:
- [Dr. Joyce White](#)



- [Ginger Jackson](#)



4. Questions about your course assignments, Canvas, syllabus:

- Reach out to your instructor first (see Canvas for details)

→ Step 2: Second point of contact



Still need answers after initial point of contact or issue not resolved from step 1?

- Academic Advising and Field Education Concerns:

- [Ms. Patrice Green](#), Manager of Student Success & Advising



- Course or instructor issues:

- [Dr. Amanda Hassan](#), Assistant Dean of Academic Affairs



- Graduate program issues:

- [Dr. Diane Mitschke](#), Associate Dean of Student & Academic Affairs



UTA School of Social Work

→ Step 3: Third point of contact

Still need answers after second point of contact or issue not resolved from steps 1 or 2? Please contact:



[Dr. Diane Mitschke](#), Associate Dean of Student & Academic Affairs

→ Process all together

