



Social Worker II (Case Manager-Crisis Services)

The Women's Center is seeking a **Social Worker II (Case Manager-Crisis Services)** for the Rape Crisis and Victim Services program. The Social Worker II is responsible for providing direct case management and crisis support services to departmental and walk-in clients.

- The Social Worker II position is benefit-eligible, 35-hours per week, weekdays between the hours of 9:00 AM and 5:00 PM. This position also participates in the Center crisis response team rotation providing back-up for telephone and hospital response calls when assigned and answer 24-hour hotline and business lines

Responsibilities include:

- Answers 24-hour hotline and business lines
- Inputs volunteer and backup crisis data into system database
- Provides psychosocial assessment, screening, and case management services in combination with the assigned therapist for counseling clients, and in an independent manner for non-counseling clients of the Center
- Refers the client, and advocates on her/his behalf to partner and community resource agencies that provide assistance in addressing the needs and achieving the established goals
- Provides accompaniment services to clients for sexual assault examinations and legal processes
- Assists clients in completing Crime Victims Compensation forms
- Provides follow-up phone calls to clients seen at rape exam sites
- Makes psychosocial assessment calls for clients on the clinical waitlist
- Documents answering service information regarding hospital and hotline calls and disburses staff messages within the same business day
- Assists Assistant Director of Crisis Services with volunteer scheduling
- Provides support to volunteer advocates who answer 24-hour crisis line and accompany victims at rape exam sites
- Participates and assists with volunteer and in-service trainings, as requested

Required Education and Experience:

- Master's degree in Social Work from an accredited college or university
- LMSW licensure in Texas
- Completed Rape Crisis and Victim Services 40-hour training certified by the Office of the Attorney General
- General knowledge of crisis intervention theory and techniques, community and community resources, and trauma
- Experience in case management with sexual assault and sexual abuse survivors preferred
- Spanish-speaking bilingual candidates preferred

Email current resume, cover letter and salary requirements to: advocate@womenscentertc.org

SUBJECT LINE: Social Worker II

This posting will close on April 2, 2021. NO PHONE CALLS PLEASE.

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