

UTA Health Services Financial Agreement Policy

Welcome to The University of Texas at Arlington Health Services. We are committed to providing excellent health care. As a part of our professional relationship with our patients, it is important that you have an understanding of our financial agreement policy.

Please note, all patients must read and sign this form prior to receiving services.

Health Services provides an on-campus health care option for students. Each semester, your tuition and associated fees allow you to utilize Health Services. While certain services are offered at no charge, others are offered at a discounted fee.

Services INCLUDED in your medical services fee:	Services NOT INCLUDED in your medical services fee:
<ul style="list-style-type: none">• Medical consultation• Nursing care• Blood pressure check• HIV/AIDS information• Six individual counseling sessions per semester• Health education and health promotion• Substance abuse prevention counseling• Birth control prescription counseling• Referral advice• Foreign travel advice	<ul style="list-style-type: none">• Pharmacy, laboratory, and x-ray services• Women’s health lab testing and procedures• Psychiatric assessment and medication management• Psychological assessments for ADHD and learning disorders• Durable medical equipment (braces, splints, walking boots, etc.)• HIV antibody test (pre and post-test counseling required)• Selected physical exams• Immunizations and TB tests• Minor procedures• Medical records, including additional immunization copies

STUDENT HEALTH INSURANCE CLAIMS AND BILLING

It is your responsibility to provide us with your most current insurance information. We ONLY accept and file claims for Student Health Insurance. Health Services does not currently contract with any other insurance plans or programs.

- Please be sure we have accurate student health insurance information on file at all times to avoid denial of your medical claim. If the claim is denied, you will be financially responsible for services rendered.
- We would like to remind you that as health care providers, our relationship is with you, the patient, and not your insurance company. It is your responsibility to know and understand the level of services covered by your insurance company. Please be aware that some or perhaps all of the services provided may not be covered in full by your insurance company. You are financially responsible for services not covered by your insurance company.

PAYMENT OF SERVICES AND ADDITIONAL FEES

- A “No Show” fee will be charged if you fail to cancel or reschedule your appointment within four hours of your appointment time for mental health and women’s services and up to your appointment time with general medicine.
- Charges not paid on the date of service will be added to your student account and must be paid through the University’s MyMav system or at the Student Account’s office in Davis Hall.
- All payment or arrangement for payment is due at the time of service. We accept cash, check, credit and debit cards.